

# Alyson Carrel

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*Alyson is currently exploring the use of emerging technology in the classroom, disruptive technology in dispute resolution, and social justice critiques to confidential dispute resolution processes such as mediation*

## DISPUTE RESOLUTION EXPERIENCE

<b>Northwestern Pritzker School of Law</b>	<b>2008-present</b>
Assistant Dean of Law and Technology Initiatives (September 2017-present)	
Assistant Director, Center on Negotiation and Mediation (August 2013-present)	
Clinical Assistant Professor (September 2012-present)	
Clinical Assistant Professor of Management & Organizations, Kellogg School of Management (2017-2018), appointment by courtesy	
Adjunct Professor (2008-2012)	
Courses Taught:	
Advanced Negotiation, Dispute Resolution, Lawyer as Problem Solver, International Team Project, Mediation Advocacy Clinic, Mediation Process & Advocacy, Negotiation	
Competition Coach:	
Northwestern Negotiation Competition Team - 2012-present (1st Place Nationals 2016, National Semi-Finalists 2014, 2015)	
Northwestern Representation in Mediation Competition Team - 2013	
<b>Mitchell Hamline School of Law</b>	<b>2016-present</b>
Summer Institute Faculty - Mediation Process	
<b>Loyola University School of Law, Chicago</b>	<b>2011-2012</b>
Adjunct Professor - Advocacy in Mediation	
<b>Center for Conflict Resolution, Chicago, IL</b>	<b>2004-2012</b>
Training Director (2004-2012)	
Lead trainer in 40-hour mediation skills training taught in a variety of settings to individuals and organizations, including the law schools Northwestern School of Law, Chicago-Kent School of Law, DePaul School of Law, Loyola University Chicago School of Law, and The John Marshall Law School. Designed and conducted conflict management trainings for groups such as Federal Reserve Bank of Chicago, YMCA, HUD, and the Circuit Court of Cook County.	
Interim Executive Director (2011)	
<b>University of Florida College of Law</b>	<b>2000-2001</b>
Juvenile Mediation Clinic Program Manager	
Developed curriculum for law students to teach at-risk youth skills in conflict management	
Competition Coach:	
University of Florida Representation in Mediation Competition Team - 2001	
<b>Eighth Judicial Circuit of Florida</b>	<b>1997-2001</b>
Juvenile Dependency Mediation Program Manager	
Managed circuit-wide mediation program for cases involving child abuse, abandonment, and neglect, wrote grant reports, managed grant budget, analyzed program outcomes.	

## EDUCATION

### University of Missouri School of Law 2004

J.D., Certificate in Dispute Resolution  
Order of Barristers  
Journal of Dispute Resolution, Editor in Chief

### University of Florida 1997

B.A. with Honors, Interdisciplinary Studies (thesis topic: Divorce Mediation)

## PROFESSIONAL ACTIVITIES

### Significant Awards/Recognitions:

2018 Women in Legal Technology, Legal Technology Resource Center  
2018 ABA-Dispute Resolution Section Chair's Award  
2015-2016 A2J Author Course Project Fellow  
2014-2015 Northwestern Digital Learning Fellow  
2012-2013 Outstanding Small Class Professor

### Bar Associations & Volunteer Work:

ABA-Dispute Resolution Section  
Section Council, 2011-2017  
Spring Conference Planning Committee, 2011-2018 (Standing Committee  
Co-Chair/Conference Chair 2013 - 2018)  
Dispute Resolution Fellowship Committee, 2015-2016  
Advanced Mediation and Advocacy Skills Institute Faculty, 2014  
Law School Committee  
Co-Chair, 2008-2010  
Representation in Mediation Competition Subcommittee, 2006-2010

American Bar Foundation  
Fellow, 2014-present

Association of American Law Schools  
Technology, Law and Legal Education Section, 2016-present (Founding  
Member, Executive Committee 2018-2019, Secretary 2019-present)

Center for Conflict Resolution, Chicago  
Certified Mediator, 2004-present  
Quality and Standards Committee, 2011-2014

Chicago Bar Association  
ADR Committee Vice-Chair, 2006

Illinois Access to Justice Commission  
Committee Chair, Advocacy in Mediation Subcommittee, 2013-2014

Resolution Systems Institute  
Board Member, 2018-present

Supreme Court of Florida  
Certified Mediator, 1999-2015

Bar Memberships  
Illinois, current

## PUBLICATIONS and WRITING

*Dismantling the “Facilitative” “Evaluative” Dichotomy: Reflecting on Riskin’s Grid and Predicting the Future*, Discussions in Dispute Resolution: The Formative Articles (Hinshaw, Schneider, and Cole, eds.) (Oxford Univ. Press, forthcoming 2020) (work in progress; available upon request)

*Mind the Gap: Bringing Technology to the Mediation Table*, 2019 J. Disp. Resol. \_\_ (forthcoming 2019) (co-authored with Noam Ebner)

Legal Intelligence through Artificial Intelligence Requires Emotional Intelligence: A New Competency Model for the 21st Century Legal Professional, 36 Ga. St. U. L. Rev. \_\_ (forthcoming 2019)

*Regulating Mediator Practice: Highlights from Europe and the United States*, Dispute Resolution Magazine, page 21 (Fall 2017)

*Choosing ADR Careers at the Start: It Is Possible* - highlighting what motivates individuals to start their career in the ADR field and forego other more prestigious opportunities after graduation, Dispute Resolution Magazine, page 30 (Spring 2015)

*Blog Posts on Indisputably.org - the ADR Prof Blog:*

*Quick Take on Art Hinshaw’s ‘Regulating Mediators’ article* - discussing the impact mediator credentialing has on efforts to increase diversity in the profession, November 2016

(<http://www.indisputably.org/?p=10048>)

*Carrel on Dreams of an ADR Career* - comparing recent graduation remarks by Robert DeNiro with the traditional message to recent grads in ADR, May 2015

(<http://www.indisputably.org/?p=7131&cpage=1>)

*Yes, Please - Can Improv Improve Responses to Ethical Dilemmas?* - discussing the use of improvisation techniques as a means for more effectively managing ethical dilemmas in negotiations, December 2014 (accessible at <http://www.indisputably.org/?p=6148>)

*ADR as First Career Video Blog* - launching the new video blog featuring individuals who in who chose the ADR field as the place to start their professional careers, September 2014 (accessible at

<http://www.indisputably.org/?p=5818>), update-December 2014 (accessible at

<http://www.indisputably.org/?p=6170>)

*Using Technology Wisely in the Classroom* - discussing the use of laptops in the classroom and emerging technology, June 2014 (accessible at <http://www.indisputably.org/?p=5652>)

*How Will Tomorrow’s Lawyer Compete with Technology?* - highlighting the need for interpersonal communication skills in tandem with technology to have a successful legal practice, June 2014

(accessible at <http://www.indisputably.org/?p=5643>)

*Reflections on Restorative Justice in the Gutierrez case* - assessing the use of restorative justice in transgender issues based on private versus public interests, March 2014 (accessible at

<http://www.indisputably.org/?p=5418>)

*Book Review: Mediation Ethics: Cases and Commentaries* - reviewing a new book on mediation ethics that provides a comprehensive resource for practitioners, trainers, and professors, Resolution Systems Institute newsletter, 2011 (accessible at [www.abourtsi.org/pfimages/Connection\\_May2011.pdf](http://www.abourtsi.org/pfimages/Connection_May2011.pdf))

*Where is Temple Grandin?* - summarizing plenary by Temple Grandin during the ABA-Dispute Resolution Annual Conference, Center for Conflict Resolution Caucus, May 2011

*Case Note, An ADR Clause by Any Other Name Might Smell as Sweet: England’s High Court of Justice Queens Bench Attempts and Fails to Define What is Not an Enforceable ADR Clause*, 2003 J. DISP. RESOL. 547

*Does Mediation Subvert the Dominant Paradigm and Empower Women?* - discussing the role mediation plays in providing an adequate alternative to the litigation system in divorce mediation cases. Presented at the Southeastern Women’s Studies Association Conference, January 1998 (Undergraduate Senior Thesis)

## SELECTED PRESENTATIONS

### *Mind the Gap: Bringing Technology to the Mediation Table*

Discussing the use of technology in the traditional, in-person mediation room, University of Florida School of Law Institute for Dispute Resolution Conference, October 2018, Association for American Law Schools Annual Conference, January 2019, Cook County Law Division Mediation Seminar, February 2019

### *The Delta Model: A Competency Model for the 21st Century Legal Professional*

Introducing the Delta Competency Model as a more comprehensive, inclusive, and iterative model for legal educators, law students, and legal professionals to inform career development. Chicago Legal Innovation & Technology Meet-Up, October 2018

### *Future of Legal Education*

How the Delta Model recognizes the changing nature of legal services, University of Florida Faculty Workshop, October 2018

### *How to Leverage the Delta Competency Model to Individualize Legal Education*

Discussing the adaptability of the Delta Model to tailor legal education choices to the specific needs of the students and school, Wolters Kluwer Leading Edge Conference, July 2018

### *Sparking Innovation in the Classroom: How to Introduce Law Faculty to Instructional Technology*

Identifying the components to the success of Northwestern Pritzker School of Law's TEaCH LAW program, TEACHx, May 2018, CaliCon 2018, June 2018

### *Incorporating Tech Fluency Across the Law School Curriculum*

Exploring possible models for increasing law student tech fluency by systematically incorporating technology skills and problem-solving exercises across the curriculum, Summit on Law & Innovation, Vanderbilt, April 2018

### *ODR: How Technology Impacts Client Expectations in Mediation*

Highlighting the technological advances used in law and business that will change expectations of mediators in the future, World Mediation Congress, March 2018

### *Discussions in Dispute Resolution--Mediation*

Discussing foundational articles in the mediation field and proposed commentaries in advance of a larger book project edited by Andrea Schneider, Sarah Cole, and Art Hinshaw, SEALS conference, July 2017

### *Artificially Intelligent Mediator: Future proofing ADR*

Exploring how many existing AI applications are more familiar than expected and might make every mediator/arbitrator better at what they do, ABA-DR Annual Conference, April 2017

### *Using Technology to Unlock Engagement and Learning*

Sharing innovative teaching methodologies utilizing technology to better engage students and enhance learning, AALS Annual Conference, January 2017

### *Technology Enhancing and Disrupting ADR*

Discussing new platforms, new devices, and new information available to ADR practitioners and parties through advances in technology, 2016 Annual Journal of Conflict Resolution J.D. Melnick Symposium at Cardozo School of Law, November 2016

### *Tech Driven Dispute Resolution*

Exploring the impact and use of disruptive technologies in the dispute resolution field beyond traditional notions of online dispute resolution, ABA-DR Annual Conference, Showcase Program, April 2016

### *Legal Education Response to Emerging Technology & the Law*

Presenting current curricular initiatives within legal education and proposing law schools incorporate more technology into legal education across the curriculum regardless of subject matter, Chicago Legal Innovations and

Technology Meet-Up, February 2016

### *Disrupt the Norm: Technology for Today's Classroom*

Demonstrating the value of incorporating technology in the legal education classroom, AALS Teaching Methodologies Video Series, <https://vimeo.com/155328791>, May 2015

### *Using Emerging Technology in Simulation-Based Courses*

Presenting ways for legal educators to utilize current and emerging technology to better engage tech-savvy students during class including Video-conferencing, Google Apps, Social Networking, and user created content online, ABA-DR Annual Conference, April 2014, AALS Webinar, March 2015 AALS Clinical Conference, May 2015

### *Everything You Know about Dispute Resolution is Wrong*

Exploring the "truths" perpetuated in our field and analyzing why people in our field propagate such ideas, ABA-DR Annual Conference, April 2015

### *Can Today's Technology Answer Yesterday's Social Justice Questions about Mediation?*

Discussing how crowdsourcing may be a tool in ADR research involving public policy issues, specifically in Transgender law, ABA-DR Annual Conference, April 2015

### *Lessons Learned From the Foreclosure Dispute System*

Discussing the flexibility of the mediation process to fit the needs of large scale issues based on my work designing the Illinois Foreclosure Mediation Training for Resolution Systems Institute, Civil Justice Reform Group Operating Committee Meeting, October 2014

### *ADR As a First Career*

Sharing the unique paths of three younger attorneys who chose and defined a career path in ADR, ABA-DR Annual Conference, April 2014 (led to the creation of the ADR as First Career video blog: <http://adras1stcareer.blogspot.com/>)

### *Mediation vs. Litigation and the Rationale for Facilitative Mediation*

Advocating attorneys assess case appropriateness for mediation, ensuring social justice critiques are considered. And asserting the ethical reasons for using facilitative mediation instead of evaluative, Cook County Law Division, June 2013

### *From Paper to Brain: The Importance of Systematically Using Preparation Documents in Negotiation*

Advocating for the use of preparation documents in negotiation curriculum as a way to assess students, build skill, and support practice, AALS Clinical Conference Poster Presentation, May 2013

### *Teaching Mediation Advocacy Inside and Outside the Classroom*

Discussing the shift in focus from training students as neutrals to training students as advocates in the mediation process, ABA-DR Annual Conference, April 2013

### *Illinois Statutes and Rules in Alternative Dispute Resolution*

Presenting the various rules and statutes related to ADR for attorneys, Chicago Bar Association, 2012

### *Introduction to Interest-based Problem Solving and Mediation*

Introducing law students to concepts and skills for approaching legal issues through an interest-based perspective, University of Chicago School of Law, 2011

### *Prosando: One Exercise/Many Approaches*

Describing a wide variety of approaches for using the singular Northwestern Kellogg School of Management Dispute Resolution Research Center *Prosando* exercise and related materials, Northwestern Kellogg Negotiation & Teamwork Teaching Workshop, 2011

### *Effectively Mediating Mortgage Foreclosure Cases*

Training for certified mediators on the unique aspects of mediating foreclosure cases in the Circuit Court of Cook County, Circuit Court of Cook County, semi-monthly 2010

### *Peer Mediation*

Introducing peer mediation and how it successfully de-escalates conflict in the elementary and secondary school settings, Urban School Improvement Network of University of Chicago, 2010

### *Who, What, Where, When, How: Dissecting the Use of Questions in Mediation*

Comparing and contrasting the questions a mediator asks with those of a journalist, investigator, and litigator, ABA-DR Annual Conference, 2009

### *Ethics and Mediation Confidentiality*

Discussing ethical concerns in the mediation setting for newly trained mediators, National Judicial College, annually 2008-2010

### *Living Communally & Dealing with Conflict*

Providing an opportunity for members of the Avodah Service Corp to explore *communication* and conflict in their communal living situation, Avodah, 2007

### *Youth and Violence in Schools*

Discussing how conflict arises and skills for de-escalating conflict in urban high schools, Umoja Student Development Corporation, 2007

### *Facilitation Skills for Local School Councils*

Training on facilitation skills for Chicago Public School Local School Council facilitators tasked with managing meetings among parents, community members and school officials, Chicago Public Schools, 2007

### *Drafting Effective ADR Contract Clauses*

Presenting key elements to enforceable ADR clauses in a contracts, TAP Pharmaceuticals, 2007

### *Mediation Skills for Lawyers*

Engaging lawyers in effective problem-solving by sharing approaches and strategies mediators regularly use to effectively resolve disputes, and how lawyers can benefit from implementing these same approaches in their everyday practice of law, Sidley Austin LLP, 2007

### *International Conflict*

Engaging at-risk youth to conflict management approaches and concepts in the international setting, FreeStreet, 2005

### *Interest-Based vs. Rights-Based Grievance Procedures*

Comparing interest and rights based approaches to responding to grievances in the Ryan White Care Act, Title I (now Part A) agencies, Chicago Department of Public Health, quarterly 2005-2012

### *Giving Effective Feedback in Coaching Sessions*

Providing framework for constructive feedback in skills-based trainings, Center for Conflict Resolution, semiannually 2004-2012

### *Conflict Management Skills*

Discussing the impact of conflict in the workplace and presenting the "Express & Explore" framework for handling difficult situations, presented regularly at organizations such as YMCA, TAP Pharmaceuticals, Federal Reserve Bank, average four sessions annually 2004-2012

### *Putting CCR on the Grid: Going Beyond the Facilitative vs. Evaluative Paradigm to Better Understand the CCR Mediation Model*

Discussing CCR's mediation model and how it fits into The New New Grid system designed by Professor Leonard Riskin, CCR's Annual PeaceWeek 2004

### *Juvenile Mediation: Victim-Offender, Juvenile Restitution, Child Protection/Dependency*

Discussing strategies for administering and utilizing mediation in disputes involving juveniles, Missouri's 13th Circuit Family Court and Bono County Bar Mediation Committee, 2004

*Implementing Dependency Mediation*

Discussing the successful implementation of Dependency Mediation programs to court administrators, judges, and agencies at the 4th Annual Florida Dependency Summit, August 2000

*Does Mediation Subvert the Dominant Paradigm and Empower Women?*

Discussing the role mediation plays in providing an adequate alternative to the litigation system in divorce mediation cases, Southeastern Women's Studies Association Conference, January 1998