

JD/MBA Students

Students entering the joint degree JD/MBA program are encouraged to participate in the Law School laptop program rather than the Kellogg laptop program. While some JD/MBA students may occasionally favor the Kellogg laptop brand choice over the Law School laptop brand, it is not efficient for JD/MBA students to receive support from Kellogg. The Law School is set up to provide on-site hardware and software support for laptops for three years (the standard length of the JD program), while Kellogg provides this support for only two years (the standard length of the MBA program). JD/MBA students attend classes on the Chicago campus for two out of three years, including the important first year when they are becoming acclimated to the University technology environment.

If a JD/MBA student prefers the Kellogg laptop brand choice over the Law School laptop brand, he/she can purchase the Kellogg laptop beginning in early July. The student should carefully consider the ongoing hardware and software support they will need over the three years of their degree program and weigh this in making their laptop program decision.

JD/MBA Students who participate in the Law laptop program

During their second year while students are attending classes at Kellogg on the Evanston campus, Kellogg Information Systems will provide best-effort hardware and software support to JD/MBA students who participate in the Law School laptop program. This support will include troubleshooting and resolution of most software problems. Kellogg Information Systems will install and configure the Kellogg network printers for JD/MBA students.

If the student's laptop should require advanced troubleshooting or complete re-imaging, he/she will receive support for this from the Law School's technology support group on the Chicago campus. All hardware repairs will be coordinated either by the student directly with the manufacturer or through the Law School IT department in the McCormick Building on the Chicago campus.

JD/MBA Students who participate in the Kellogg laptop program

During their first and third years while students are attending law classes on the Chicago campus, the Law School IT department will provide best-effort hardware and software support to JD/MBA students who participate in the Kellogg laptop program. This support will include troubleshooting and resolution of most software problems.

If the student's laptop should require advanced troubleshooting or complete re-imaging, he/she will receive support for this from Kellogg Information Systems' technology support group. All hardware repairs will be coordinated either by the student directly with the manufacturer or through the Kellogg Technical Support Center located in the Jacobs Center on the Evanston campus. A limited number of loaner laptops will be kept in the Kellogg loaner pool for use during JD/MBA repairs in the third year of the program.

JD/MBA Students who participate in neither laptop program

JD/MBA students who do not participate in the Law School or Kellogg laptop programs will be considered non-laptop program participants and will receive the same [very limited level of support](#) provided to MBA or JD students who are non-laptop program participants.