Behind the scenes in every courthouse in the United States today, justice system professionals are grappling with the same set of basic questions: how to get by on fewer resources, how to cope with the access to justice crisis, and how to provide better justice outcomes. Realizing technology’s potential to streamline processes, increase access, and reduce costs, courts across the US have been designing and piloting online dispute resolution (ODR) systems. We are approaching a tipping point, at which court ODR will become the default justice process parties experience in the court system.

In this talk, Noam Ebner will explain the evolution and ramifications of this quiet revolution:

- What is the anticipated impact of court ODR on access to justice - and how will it impact the very substance and experience of justice?
- What are the implications of this wave of change for the legal profession? What about other dispute resolution professions?
- Why have we - the legal as well as the general public - not heard more about this?